

How to Complete HIGR Surveys

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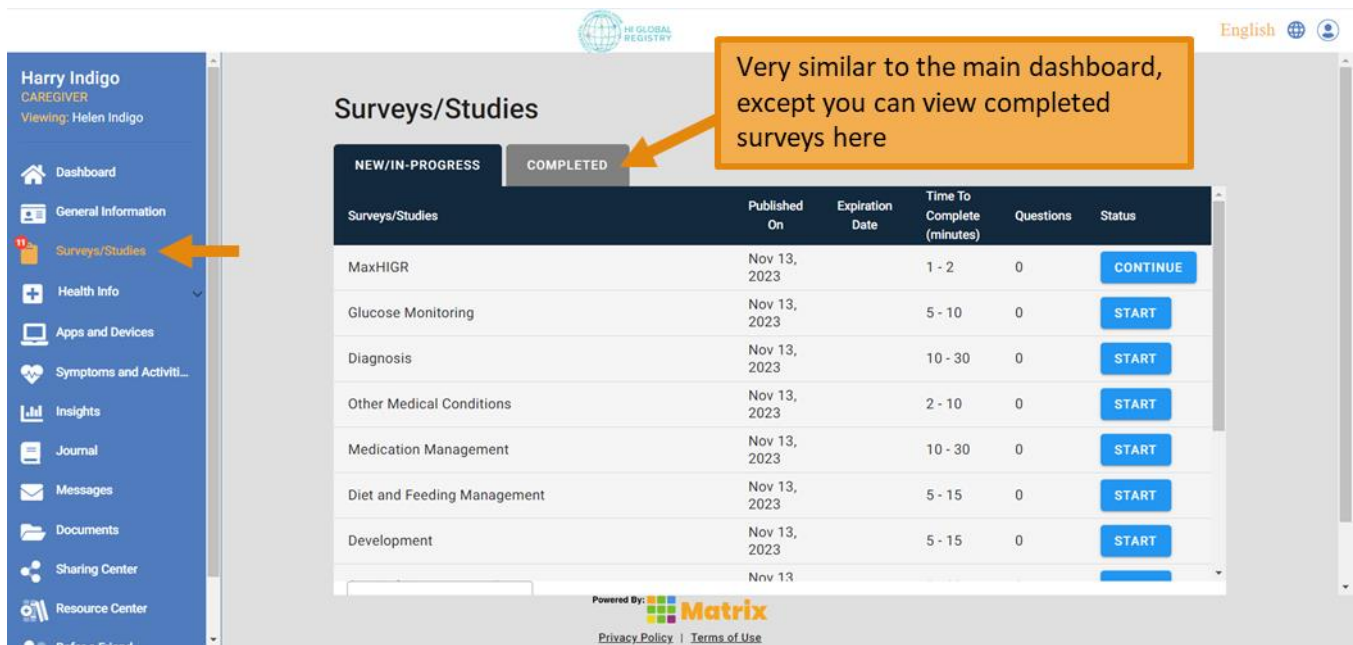
Overview of the Surveys

View from the main Participant dashboard:

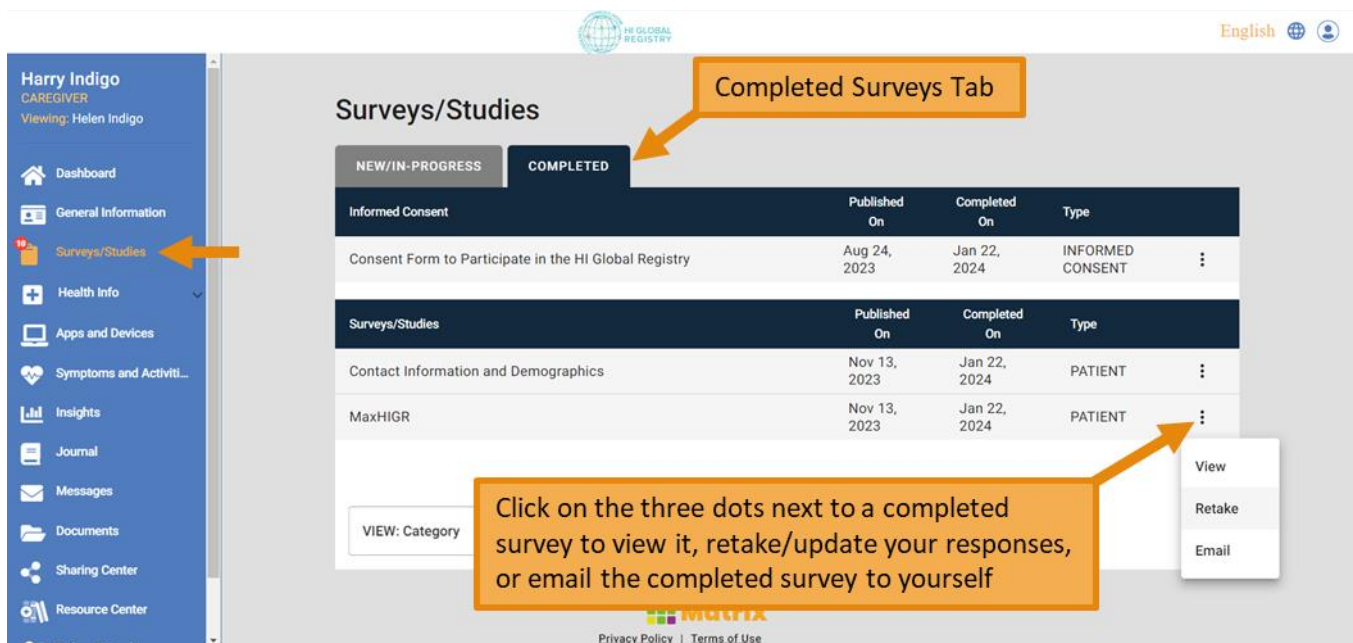
The screenshot shows the HIGR Participant dashboard for Harry Indigo, a caregiver. The dashboard includes a sidebar with navigation options like Dashboard, General Information, Surveys/Studies, Health Info, Apps and Devices, Symptoms and Activities, Insights, Journal, Messages, Documents, Sharing Center, and Resource Center. The main content area displays a table titled 'New/In-Progress Surveys/Studies' with columns for Surveys/Studies, Published On, Expiration Date, Time To Complete (minutes), Questions, and Status. The table lists several surveys, including MaxHIGR, Glucose Monitoring, Diagnosis, Other Medical Conditions, Medication Management, Diet and Feeding Management, and Development. Callouts point to the 'Survey name' column, the 'Time To Complete' column, and the 'Status' column (containing 'CONTINUE' or 'START' buttons).

Surveys/Studies	Published On	Expiration Date	Time To Complete (minutes)	Questions	Status
MaxHIGR	Nov 13, 2023		1 - 2	0	CONTINUE
Glucose Monitoring	Nov 13, 2023		5 - 10	0	START
Diagnosis	Nov 13, 2023		10 - 30	0	START
Other Medical Conditions	Nov 13, 2023		2 - 10	0	START
Medication Management	Nov 13, 2023		10 - 30	0	START
Diet and Feeding Management	Nov 13, 2023		5 - 15	0	START
Development	Nov 13, 2023		5 - 15	0	START

View from the Surveys/Studies page:



- The **Number of Questions** is not listed in the dashboard (all are listed as zero). This is because the number of questions you will be asked changes depending on your answers to previous questions. For example, if you report that you have had a pancreatectomy in the *Surgical Management* survey, you will be asked follow-up questions about your pancreatectomy. If you have not had a pancreatectomy, you will not be asked those follow-up questions.
- The **Time to Complete** is an estimated range. The actual time it takes you to complete a survey will depend on how many questions you need to answer, your reading speed, how long you take to think about your responses and how much you write for the optional free text responses.



Completing Surveys

Surveys/Studies

Surveys/Studies	Published On	Expiration Date	Time To Complete (minutes)	Questions	Status
Glucose Monitoring	Nov 13, 2023		5 - 10	0	START
Diagnosis	Nov 13, 2023		10 - 30	0	START
Other Medical Conditions	Nov 13, 2023		2 - 10	0	START
Medication Management	Nov 13, 2023		10 - 30	0	START
Diet and Feeding Management	Nov 13, 2023		5 - 15	0	START
Development	Nov 13, 2023		5 - 15	0	START
Surgical Management Survey	Nov 13, 2023		2 - 20	0	START

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Glucose Monitoring

This survey looks at current glucose monitoring details as well as trends in blood sugar levels. Please feel free to respond with "prefer not to answer" for any questions that do not apply to the participant's HI experience or the respondent would prefer not to answer.

The updates to this survey are made on a scheduled basis, you will receive an email notice (approximately every 6 months) when it is time for you to take this survey again. Thank you.

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Are the participant's blood sugars monitored either through a glucometer or a CGM? *

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Are the participant's blood sugars monitored either through a glucometer or a CGM? *

Yes

No

If there is any additional information you would like to add about glucose monitoring devices, please insert here.

GLOSSARY ✕

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Harry Indigo CAREGIVER
Viewing: Helen Indigo

English

GLOSSARY X

Are the participant's blood sugars monitored either through a glucometer or a CGM? *

Yes
 No

Does the participant use a glucometer? *

Yes
 No
 Prefer not to answer

Sometimes, new questions will appear depending on your response to a previous question.

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Harry Indigo CAREGIVER
Viewing: Helen Indigo

English

GLOSSARY X

Prefer not to answer

How often does the participant wear the Continuous glucose monitoring system (CGM)? *

Continuously
 Occasionally
 Prefer not to answer
 Unknown

If there is any additional information you would like to add about glucose monitoring devices, please insert here.

All questions with a red asterisk (*) require a response.

Most questions have "Prefer not to answer" and/or "Unknown" options if you do not want to answer a question or you do not know the answer.

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Harry Indigo CAREGIVER
Viewing: Helen Indigo

English

GLOSSARY X

Response required.

Is the length of time the participant is able to fast in-hospital similar to the length of time the participant can go without eating (fasting) at home before blood sugar drops below 70 mg/dL (3.9 mmol/L, 0.7 g/L)? *

Yes
 No
 Unsure
 Prefer not to answer

If there is any additional information you would like to add about the participant's glucose levels please insert here.

You will be notified if any required questions have not been answered. All required questions must have a response before proceeding to the next page or submitting the survey

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Harry Indigo CAREGIVER
Viewing: Helen Indigo

English

GLOSSARY X

What symptoms of hypoglycemia does the participant typically exhibit when blood sugar is low? Check all that apply: *

- Irritability/Mood Change
- Anxiety
- Loud crying
- Lethargy/Fatigue
- Hilarious

Some questions allow multiple responses. Select all options that apply.

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Harry Indigo CAREGIVER
Viewing: Helen Indigo

English

GLOSSARY X

- Seizure
- Other
- Prefer not to answer

What other symptoms of hypoglycemia does the participant typically exhibit when blood sugar is low? *

If you select "Other", you may be asked to provide additional details.

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Viewing: Helen Indigo

English

GLOSSARY X

What is the participant's most recent HBA1C result? *

25

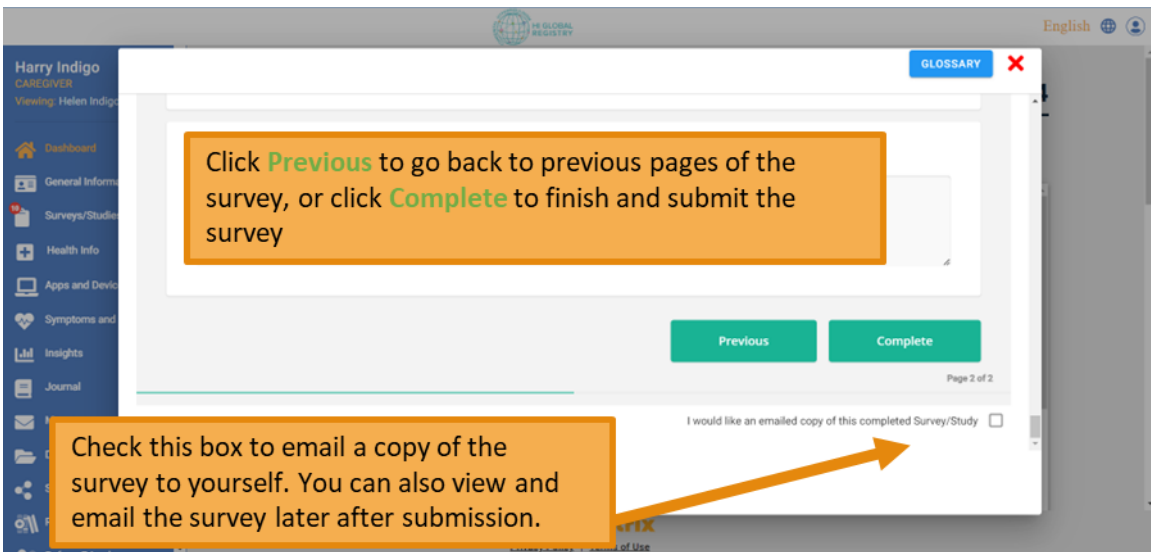
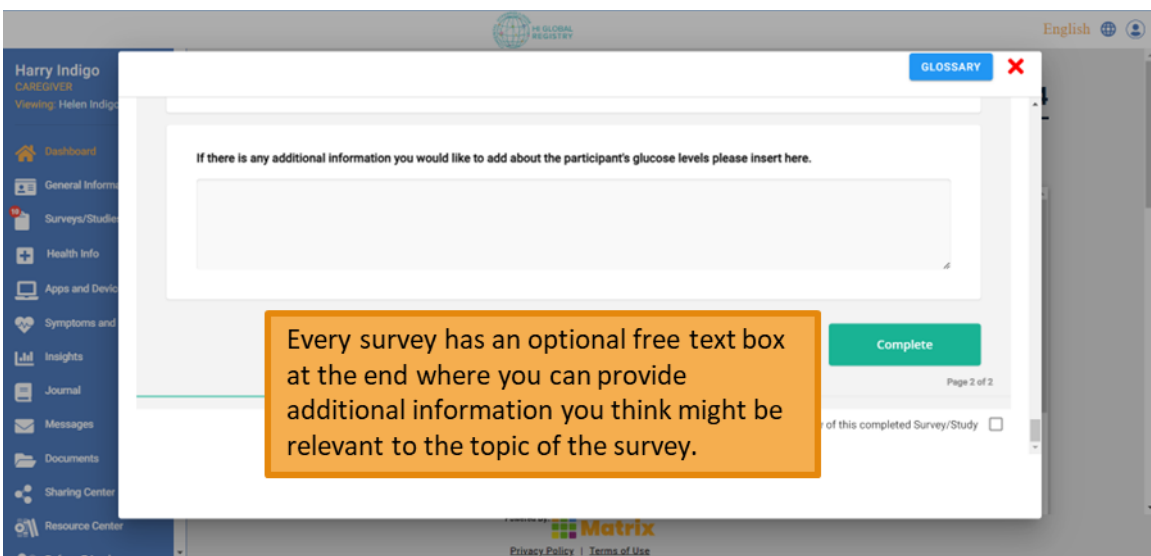
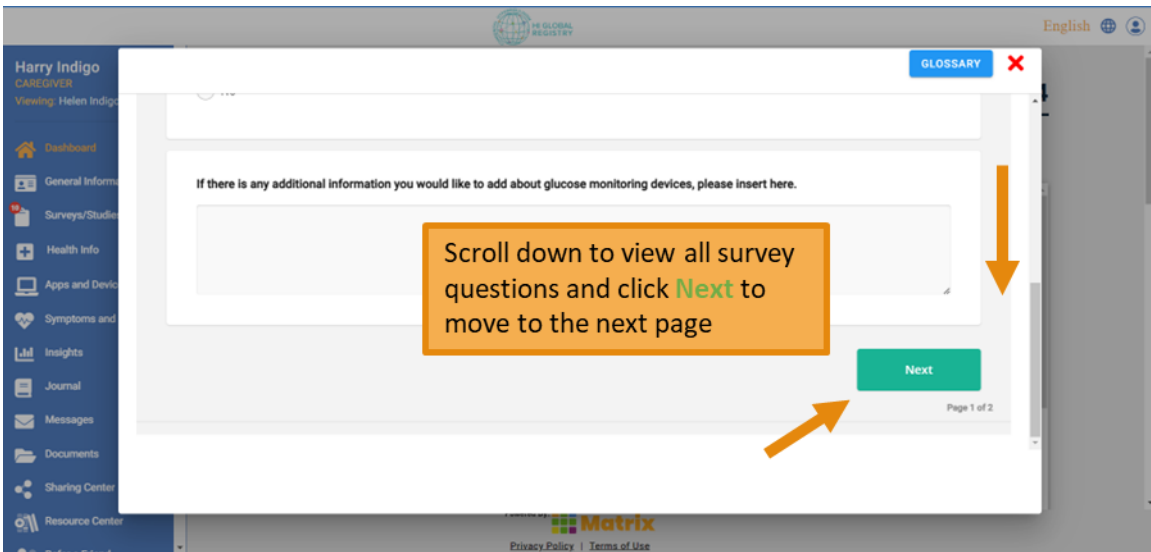
Your HbA1c result is higher than the typical value expected. Please check your answer and update the response if necessary. If the response is correct, please continue.

Does the participant have in-hospital fasting?

- Yes
- No
- Prefer not to answer

You may be notified if your response is outside of expected ranges. Some questions will just ask you to double check, others won't allow you to enter a response out of the expected range.

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Saving Progress on a Survey without Submitting

The screenshot shows a survey titled "Glucose Monitoring" on the Harry Indigo Caregiver portal. A modal dialog box asks "Save Progress? Would you like to save your progress?" with "NO" and "YES" buttons. An orange callout box points to a red "X" icon in the top right corner, stating "Click the red X to exit a survey without submitting it". Another orange callout box points to the "YES" button, stating "Click YES to save your progress!".

Returning to an In-Progress (incomplete) Survey

The screenshot shows the "New/In-Progress Surveys/Studies" table on the Harry Indigo Caregiver portal. The table lists several surveys with their respective "Status" buttons. An orange callout box points to the "Surveys/Studies" menu item in the left sidebar, stating "In-Progress surveys can be viewed on the main dashboard or in Surveys/Studies". Another orange callout box points to the "CONTINUE" button for the "Glucose Monitoring" survey, stating "Click Continue to continue a survey".

Surveys/Studies	Published On	Expiration Date	Time To Complete (minutes)	Questions	Status
Glucose Monitoring	Nov 13, 2023		5 - 10	0	CONTINUE
Diagnosis	Nov 13, 2023		10 - 30	0	START
Other Medical Conditions	Nov 13, 2023		2 - 10	0	START
Medication Management	Nov 13, 2023		10 - 30	0	START
Diet and Feeding Management	Nov 13, 2023		5 - 15	0	START
Development	Nov 13, 2023		5 - 15	0	START
Surgical Management Survey	Nov 13, 2023		2 - 20	0	START

Retaking / Editing a Completed Survey

Harry Indigo
CAREGIVER
Viewing: Helen Indigo

Surveys/Studies

NEW/IN-PROGRESS COMPLETED

Surveys/Studies	Published On	Completed On	Type	
	2023	2024	PATIENT	⋮
	Nov 13, 2023	Jan 15, 2024	PATIENT	⋮
Development	Nov 13, 2023	Jan 15, 2024	PATIENT	⋮
Surgical Management Survey	Nov 13, 2023	Jan 15, 2024	PATIENT	⋮
Pregnancy	Nov 13, 2023	Jan 15, 2024	PATIENT	⋮
Birth Survey			PATIENT	⋮
Participant Quality of Life			PATIENT	⋮
Participant Quality of Life	Nov 13, 2023	Jan 15, 2024	PATIENT	⋮

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CAREGIVER
Viewing: Helen Indigo

Surveys/Studies

NEW/IN-PROGRESS COMPLETED

Surveys/Studies	Published On	Completed On	Type	
Diet and Feeding Management	Nov 13, 2023	Jan 15, 2024	PATIENT	⋮
Development	Nov 13, 2023	Jan 15, 2024	PATIENT	⋮
Surgical Management Survey			PATIENT	⋮
Pregnancy			PATIENT	⋮
Birth Survey			PATIENT	⋮
Participant Quality of Life	Nov 03, 2023	Aug 25, 2023	PATIENT	⋮
Participant Quality of Life	Nov 13, 2023	Jan 15, 2024	PATIENT	⋮