

# How to Update HIGR Surveys

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## Surveys that Require Updates

- **Glucose Monitoring, Participant Quality of Life, and Caregiver Quality of Life** need to be completed every 6 months. You will receive a notification when it is time to complete these surveys. These surveys will automatically appear in your New / In-Progress Surveys list when it is time to complete them.
- Most other surveys can be updated at any time. Update your survey responses whenever anything changes about your / the participant's HI. This can include:
  - New medication / stopped medication / changed dosage
  - New genetic test results
  - New pancreatectomy
  - New / resolved symptoms
- The **Dashboard survey** (issued every 6 months) will prompt you to think about anything that might have changed within the last 6 months. If your answers indicate that a survey needs to be updated, that survey will move to your New / In-Progress Surveys list to be updated

## Updating (Retaking) a Completed Survey

The screenshot shows the HIGR Surveys/Studies interface. The left sidebar contains a navigation menu with items like Dashboard, General Information, Surveys/Studies, Health Info, Apps and Devices, Symptoms and Activit..., Insights, Journal, Messages, Documents, Sharing Center, and Resource Center. The main content area is titled 'Surveys/Studies' and has two tabs: 'NEW/IN-PROGRESS' and 'COMPLETED'. The 'COMPLETED' tab is selected, showing a table of surveys. The table has columns for 'Published On', 'Completed On', and 'Type'. The surveys listed include 'Surveys/Studies', 'Development', 'Surgical Management Survey', 'Pregnancy', 'Birth Survey', 'Participant Quality of Life', and 'Participant Quality of Life'. A callout box labeled '1. Click Surveys/Studies' points to the 'Surveys/Studies' item in the table. Another callout box labeled '2. View COMPLETED surveys' points to the 'COMPLETED' tab. A third callout box labeled '3. Click on the three dots and click Retake to update your survey responses' points to the three-dot menu icon next to a survey row, which has a dropdown menu with options 'View', 'Retake', and 'Email'.

Harry Indigo  
CAREGIVER  
Viewing: Helen Indigo

Surveys/Studies

NEW/IN-PROGRESS COMPLETED

Surveys/Studies	Published On	Completed On	Type
Diet and Feeding Management	Nov 13, 2023	Jan 15, 2024	PATIENT
Development	Nov 13, 2023	Jan 15, 2024	PATIENT
Surgical Management Survey			
Pregnancy			
Birth Survey			
Participant Quality of Life	Nov 03, 2023	Aug 25, 2023	PATIENT
Participant Quality of Life	Nov 13, 2023	Jan 15, 2024	PATIENT

If you retake (update) a survey, both the original and all retakes can be viewed

The date of each retake is listed here

## Returning to an In-Progress (incomplete) Survey

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Viewing: Helen Indigo

New/In-Progress Surveys/Studies

Surveys/Studies	Published On	Expiration Date	Time To Complete (minutes)	Questions	Status
Glucose Monitoring	Nov 13, 2023		5 - 10	0	CONTINUE
Diagnosis	Nov 13, 2023		10 - 30	0	START
Other Medical Conditions	Nov 13, 2023		2 - 10	0	START
Medication Management	Nov 13, 2023		10 - 30	0	START
Diet and Feeding Management	Nov 13, 2023		5 - 15	0	START
Development	Nov 13, 2023		5 - 15	0	START
Surgical Management Survey	Nov 13, 2023		2 - 20	0	START

In-Progress surveys can be viewed on the main dashboard or in Surveys/Studies

Click Continue to continue a survey

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