## **Connecting a Dexcom CGM Device**





1. Log into HIGR and navigate to the patient dashboard

Harry Indigo CAREGIVER	My Patier	nts	Click the persor and click "Chan dashboard for a Dashboard" to dashboard	n icon in the top right o ge Patient" to select th a person with HI, or clio go back to the Caregive	corner ne ck "My er's	English (1) (2) (2) (2) (2) (2) (2) (2) (2) (2) (2
Surveys/Studies	First Name	Last Nan	ne DOB	Rare Disease	Last Login	
Journal	Helen	Indigo	Jul 12, 2001	Congenital Hyperinsulinism	Not Available	Ð
Messages     Documents	Hailey	Indigo	Nov 19, 2023	Congenital Hyperinsulinism	Not Available	0
Resource Center				Items per page: 5	▼ 1 - 2 of 2	× >
Refer a Friend						
Contact Us				Or, click on the book to the name of the p want to view	icon next erson you	
Powerd 9: Matrix Privacy.Policy   Termsof Use						

Note that "Apps and Devices" are not available via the Caregiver dashboard. You must select a patient dashboard to connect a device.

2. Click on "Apps and Devices" in the navigation bar on the right. Then, click "Connect" on the Dexcom tile.

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Ha CAR Viev	rry Indigo Corver Ing: Helen Indigo	Apps and Devices To start or stop sharing personal device data, click the corresponding connect/disconnect button on the device cards below. You will be redirected to the device manufacture's website temporarily, where you will be asked to enter user specific information. The manufacture's site will redirect you back to Marki yonce the connect/disconnect drocess is complete.			Ì
	General Information Surveys/Studies Health Info	Dexcom In the Apps and Devices page, click on the blue CONNECT button to connect your Dexcom CGM device	¢		
•	Apps and Devices Symptoms and Activiti Insights				
	Journal Messages Documents				ł
•	Sharing Center Resource Center	Parent Pr Matrix			•



3. Select your country and time zone.

Across Healthcare		Ν
	Please enter your timezone Your location: United States	
	Your Timezone: America/New_York	
	Save	
	_	
	Select your Country and Time zone. Then click the green SAVE button.	

4. Enter your login details for Dexcom Clarity.

Enter your Dexcom login information.
Log In Sign Up
User ID
Enter your email or username
Username/E-mail address
Signed up with mobile phone?
Password
Lforgot my username or password

5. Scroll to the bottom of the Disclosure and Authorization page and complete the form to give permission to share your CGM data.



## Dexcom

Permission to Disclose and Authorization Legal Entity : validicmatrix Current version 1.0	
1. SCROLL DOWN to bottom         Share Data         2. Check "Share	e Data"
<ul> <li>Your Estimated Blood Glucose Levels</li> <li>Your Calibration Data</li> <li>Your Event Details</li> <li>Your Device Details</li> <li>Your CGM Statistics</li> </ul>	
Signature	3. Enter your name
Save and Continue Close Without Saving Changes	4. Click <b>Save and Continue</b> to give permission to share CGM data

6. You successfully connected your device if:

Congenital

International

Hyperinsulinism

ERINSUL

HI GLOBAL

REGISTRY

- You no longer see the blue **CONNECT** button
- You can see the **Connected Date** and a red **DISCONNECT** button
- Note: Do not click the red **DISCONNECT** button unless you no longer give permission to share Dexcom data with HIGR. If you have any questions about sharing Dexcom data with HIGR, please contact <u>info@higlobalregistry.org</u>.



Version 1.0 September 2024

 Your Dexcom Clarity account will display "ValidicMatrix" under Third Party Applications to show that you are sharing your data with HIGR via our vendor, Validic

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Dexcom Privac	y Policy <u>View</u>
THIRD PARTY APP	
ValidicMatrix	View and Edit



## People who use a Dexcom receiver:

Connect the receiver to Dexcom Clarity at least once per month to send data to HIGR.

