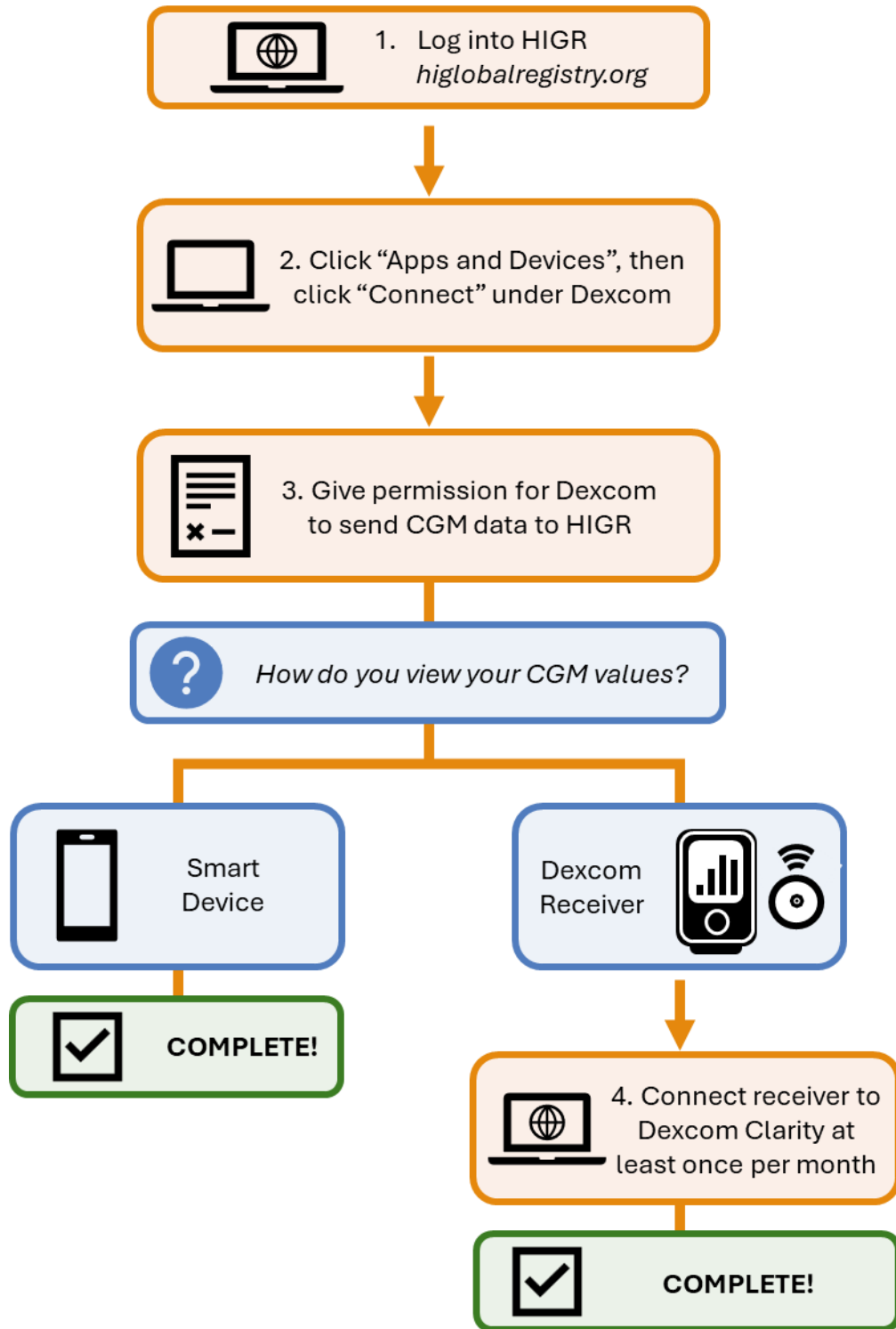
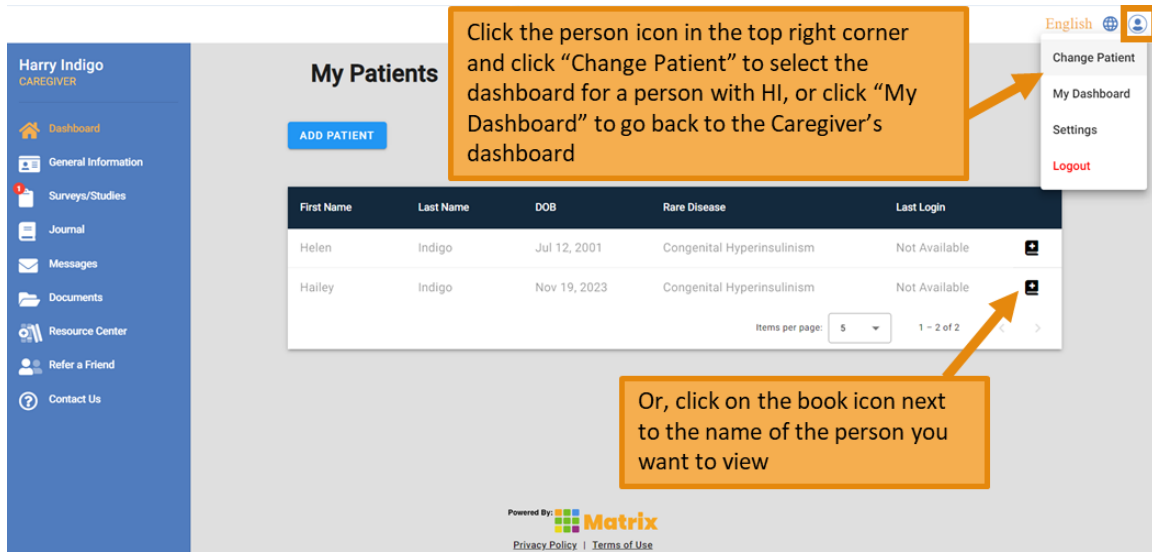



Connecting a Dexcom CGM Device



1. Log into HIGR and navigate to the patient dashboard

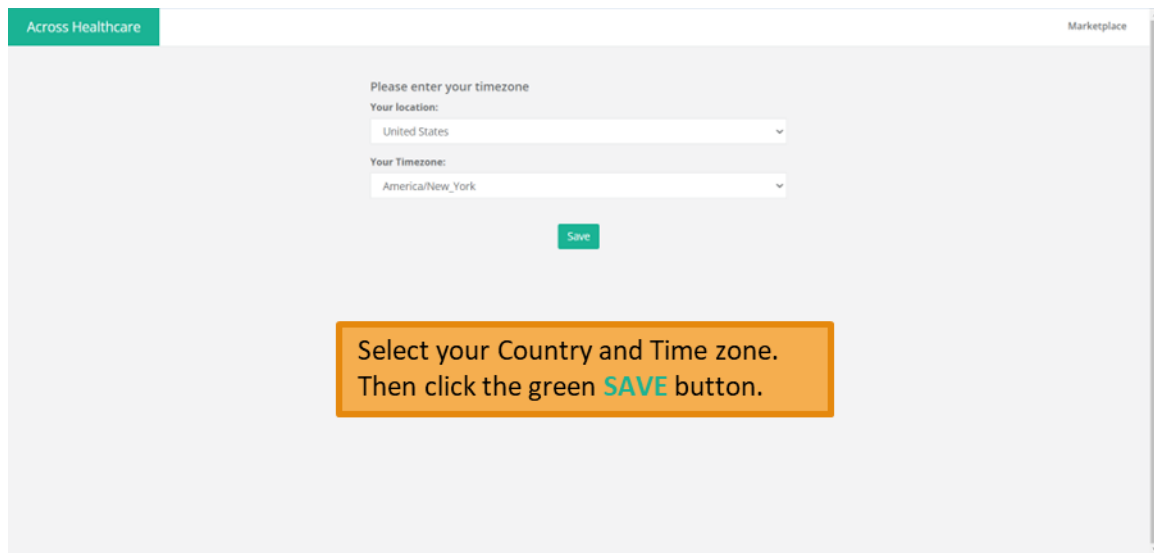


 **Note that "Apps and Devices" are not available via the Caregiver dashboard. You must select a patient dashboard to connect a device.**

2. Click on "Apps and Devices" in the navigation bar on the right. Then, click "Connect" on the Dexcom tile.

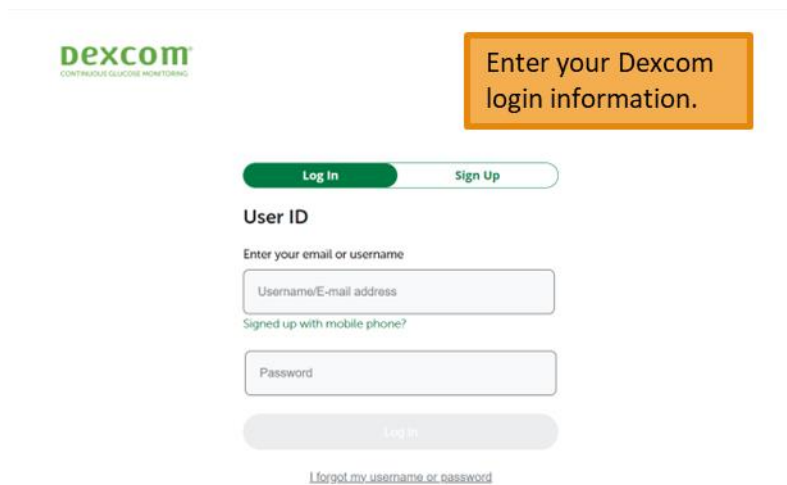


3. Select your country and time zone.



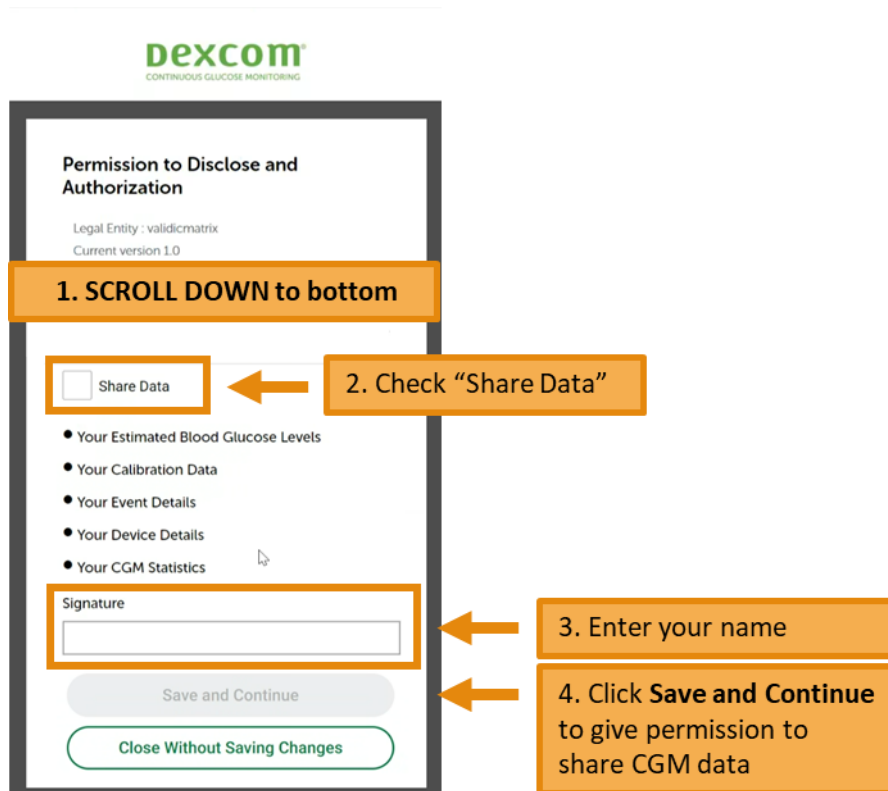
The screenshot shows a web browser window with the title "Across Healthcare" and "Marketplace" in the top right corner. The main content area has a light gray background. At the top, it says "Please enter your timezone". Below this, there are two dropdown menus: "Your location:" with "United States" selected, and "Your Timezone:" with "America/New_York" selected. A green "Save" button is positioned below the second dropdown. A large orange callout box with white text is centered on the page, stating: "Select your Country and Time zone. Then click the green **SAVE** button."

4. Enter your login details for Dexcom Clarity.



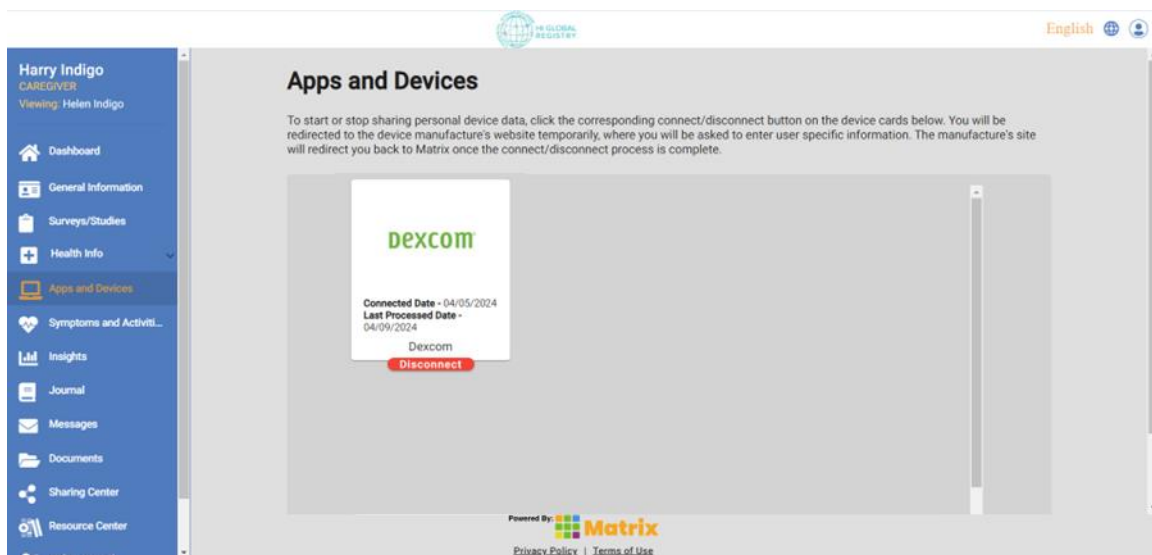
The screenshot shows the Dexcom Clarity login page. At the top left is the Dexcom logo with the tagline "CONTINUOUS GLUCOSE MONITORING". To the right is an orange callout box with white text: "Enter your Dexcom login information." Below the logo are two buttons: "Log In" (green) and "Sign Up" (white). Underneath is the heading "User ID" followed by the instruction "Enter your email or username". There is a text input field containing "Username/E-mail address". Below that is the text "Signed up with mobile phone?" followed by another text input field containing "Password". At the bottom of the form is a "Log In" button. A link "[I forgot my username or password](#)" is located below the "Log In" button.

5. Scroll to the bottom of the Disclosure and Authorization page and complete the form to give permission to share your CGM data.

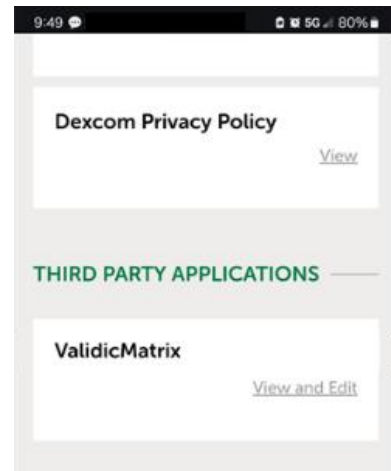


6. You successfully connected your device if:

- You no longer see the blue **CONNECT** button
- You can see the **Connected Date** and a red **DISCONNECT** button
- *Note: Do not click the red **DISCONNECT** button unless you no longer give permission to share Dexcom data with HIGR. If you have any questions about sharing Dexcom data with HIGR, please contact info@higlobalregistry.org.*



7. Your Dexcom Clarity account will display “ValidicMatrix” under Third Party Applications to show that you are sharing your data with HIGR via our vendor, Validic



People who use a Dexcom receiver:

Connect the receiver to Dexcom Clarity at least once per month to send data to HIGR.