

Connecting a Glucometer

1. Log into HIGR and navigate to the patient dashboard

Click the person icon in the top right corner and click “Change Patient” to select the dashboard for a person with HI, or click “My Dashboard” to go back to the Caregiver’s dashboard

First Name	Last Name	DOB	Rare Disease	Last Login
Helen	Indigo	Jul 12, 2001	Congenital Hyperinsulinism	Not Available
Hailey	Indigo	Nov 19, 2023	Congenital Hyperinsulinism	Not Available

Or, click on the book icon next to the name of the person you want to view

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Note that “Apps and Devices” are not available via the Caregiver dashboard. You must select a patient dashboard to connect a device.

2. Click on “Apps and Devices” in the navigation bar on the right. Then, click “Connect” on the relevant card for your glucometer.

In the **Apps and Devices** page, click on the blue **CONNECT** button on the relevant card for your glucometer.

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Cloud-enabled glucometers (e.g. iHealth, OneTouch, Keto-Mojo)

1. Enter your log-in details and follow the on-screen instructions to give permission to share your glucose values with HIGR.

The image displays three separate login screens for different glucometer brands. The first screen is for iHealth, featuring a 'Sign In' button and a 'Create Account' link. The second screen is for MyMojoAccount, showing a 'Login' section with fields for email and password, and a 'Log in Using Facebook' option. The third screen is for ONETOUCH Reveal, with fields for country, language, username or email address, and password, along with a 'Guardian Account' checkbox.

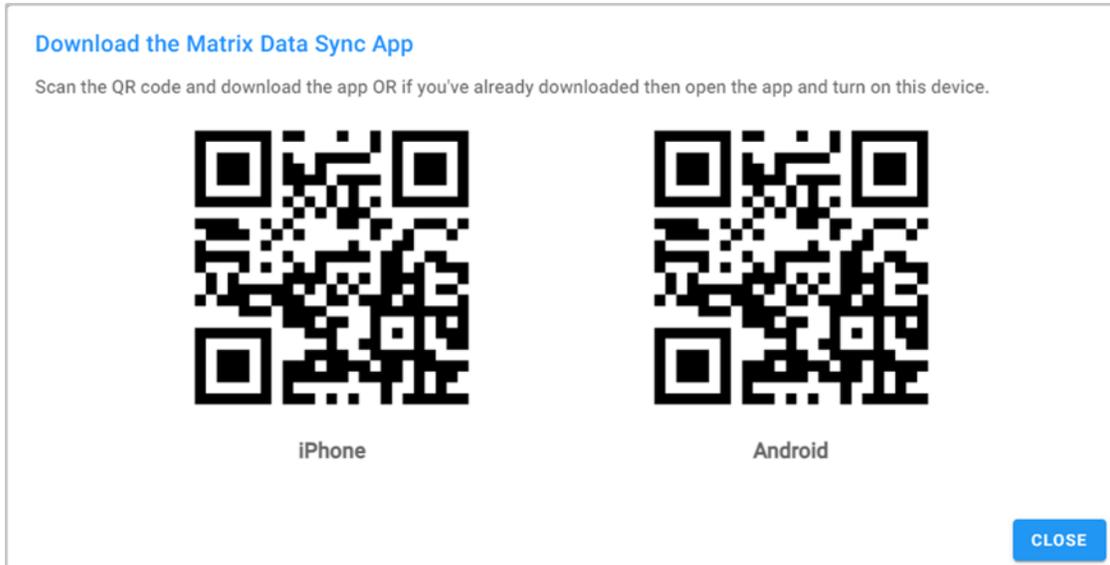
iHealth
Sign In
Email:
Password:
Sign In
Create Account
©2023 iHealth Lab Inc. All rights reserved. iHealth is a trademark of iHealth Lab Inc.

MyMojoAccount
Login
You are currently in Region US en. Not your Region? Change it here!
Don't have an account? [Create Account Here](#)
We suggest you use your Keto Mojo store account if you have one.
Log into your MyMojoAccount
Email Address
Remember My Email
Password
Login Using Facebook
Forgot Password?
Login

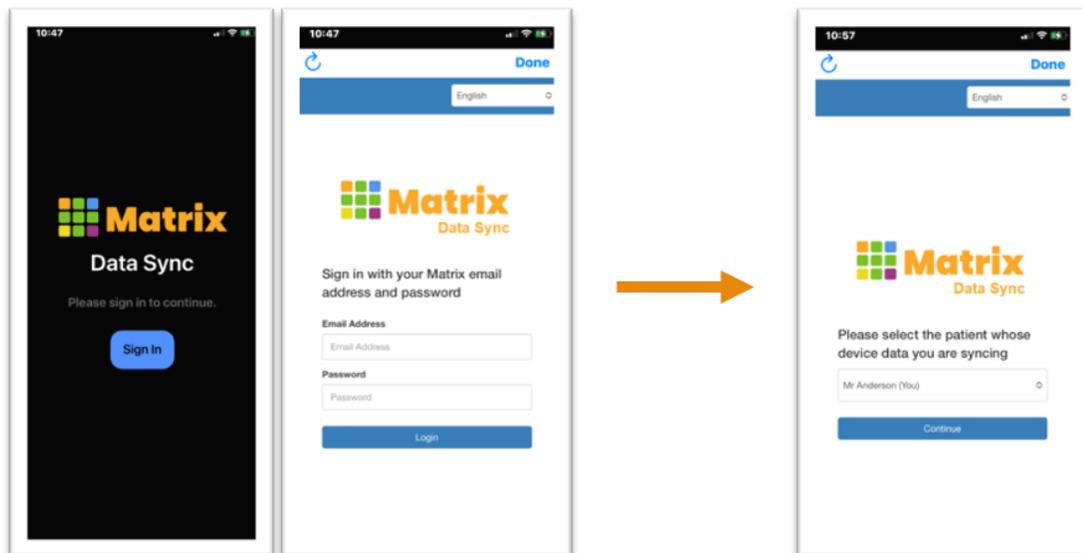
ONETOUCH Reveal
Please sign in to share your OneTouch Reveal® data with Across Healthcare.
Country
United States
Language
English
Username or Email Address
 Guardian Account
Password
Sign In CANCEL

Bluetooth-enabled glucometers – Must use the Matrix Data Sync App

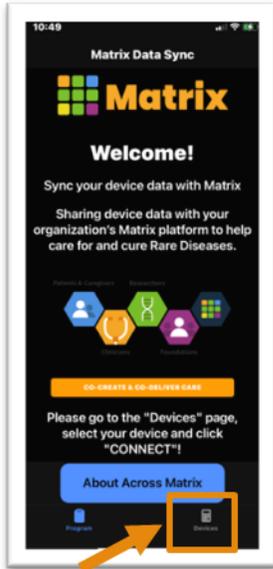
1. Scan the appropriate QR code (iPhone or Android) to download the Matrix Data Sync app to your phone.



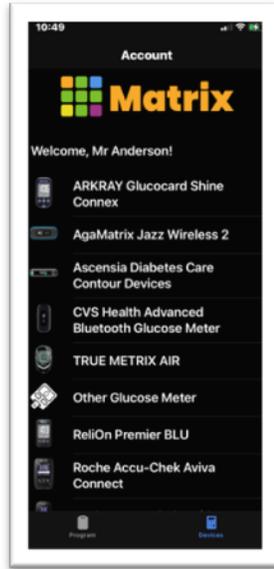
2. After the Matrix Data Sync app has downloaded, open the app and sign in to Matrix using your HI Global Registry (HIGR) log in details. Then, select the patient (person with HI) whose device data you are syncing to HIGR.



3. Select your glucometer and pair the device.



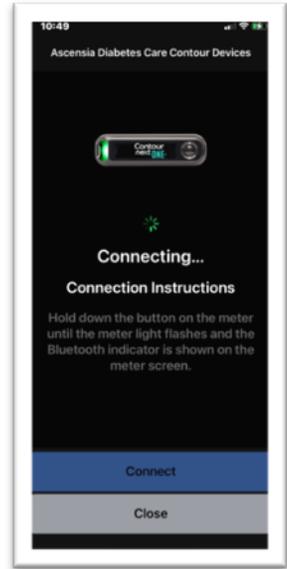
Click "Devices"



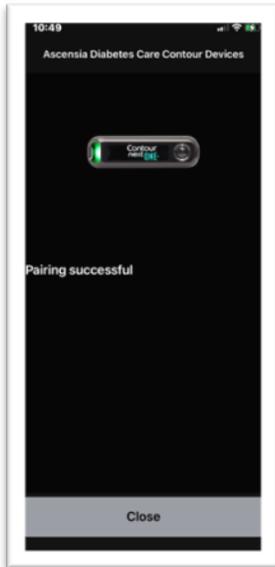
Select your glucometer



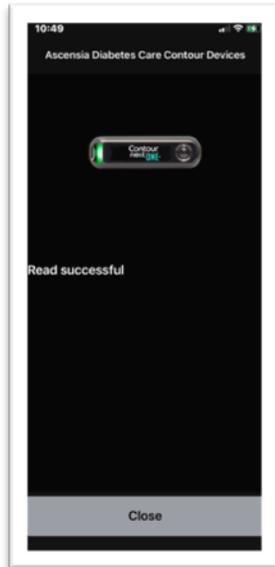
Click "Connect" and follow the on-screen instructions to pair your glucometer



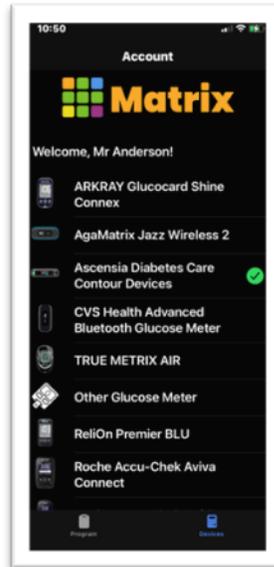
Connecting...



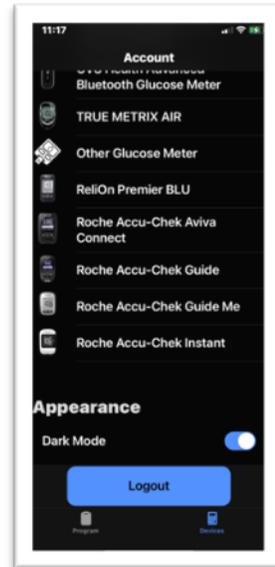
Successful Bluetooth connection between glucometer & app



App is successfully reading data from the glucometer!



Green check mark confirms connection



Bottom of page. **DO NOT CLICK LOGOUT**

4. You successfully connected your glucometer if you see a green check mark next to your glucometer in the list of devices.



Do NOT logout of the Matrix Data Sync App

This will end your devices connection to HIGR and we will no longer receive your glucose values.

If you have any questions about sharing glucometer data with HIGR, please contact info@higlobalregistry.org.

